



PELICAN COTTAGE

CANCELLATION POLICY

- **Should notice of cancellation be received up to 7 days before the day of arrival**, the amount refundable will be at the discretion of the proprietors.
- **Please provide notice of cancellation or changes to your booking in writing** (via email to bookings@pelican-cottage.com).
- **For cancellations made more than 28 days prior to arrival**, booking funds will be refunded less a 20% cancellation fee.
- **For cancellations made more than 7 days prior to arrival**, booking funds will be refunded less a 50% cancellation fee.
- **For cancellations made less than 7 days in advance of arrival**, no refund will be given, however, the reservation may be rescheduled to another equivalent period (subject to availability).

Please contact the owners **Ron and Mary-Alice Swan** as soon as possible if there are circumstances that prevent you from travelling and we will assist you to change the booking to another date or cancel the booking.

Please consider this as busy times during Christmas and school holidays we have many people wanting to visit the property.

Thank you for your cooperation and compliance to this policy.

Ron and Mary-Alice Swan
PO BOX 27
American River 5221 SA

Email | bookings@pelican-cottage.com

Phone | Ron 04276182084
Mary-Alice | 0427610268

www.pelican-cottage.com